



Wedding and Party Firework Display Terms and Conditions

Rock-It Firework Displays
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Rock-It Firework Displays are responsible for the following:

1. A Site Visit and Risk Assessments, as per usual working practices.
2. Notifying and liaising with relevant authorities such as the CAA, Coastguard, etc as appropriate.
3. Firework display design, preparation, setup and firing. In the highly unlikely event of a technical failure, every attempt will be made to still fire your display.
4. All transportation of fireworks, equipment and materials for the display to the venue.
5. At times where safety might be at risk, Rock-It reserve the right to substitute certain firework items or make amendments to a display - for example due to high winds.
6. A Display Operator and appropriate team.
7. A Safety Marshall to ensure Spectators are safe during the display.
8. Clearing of the site. Fireworks by their manufacture do leave small fragments of debris, which despite best efforts cannot all be removed. The majority of this material is biodegradable. Please note there could be damage to grass, etc since fireworks often need to be inserted into the ground or staked, and vehicles used to deliver materials. Whilst Rock-It will endeavour to minimise this, they cannot accept responsibility for such damage.
9. Public Liability Insurance to the value of £5million. Fireworks by their nature are inherently dangerous and it is possible that despite our best efforts injury to persons present or damage to property could occur.
10. "Low noise displays", where booked by the Client, use purely fireworks categorised by suppliers as being quieter than regular fireworks. This does not mean they are silent - all fireworks make some noise - but these create alternative effects to the traditional loud bangs and whistles.
11. All firework and display timings and durations are approximate, based on manufacturer's information.

The Venue are responsible for the following:

12. Informing Rock-It Fireworks, during the Preliminary Site Visit, of all and any risks posed by a firework display that are present at the site. For example presence of fuel storage, livestock, etc.
13. Fulfilment of any requirements as highlighted by Rock-It Fireworks during the Preliminary Site Visit and Risk Assessments.
14. Suitable and clearly marked/illuminated emergency exits from the site, and clear access for emergency vehicles.
15. Any additional Safety Marshalls to ensure any other persons on site are safe during the display.
16. Any services they require of the Police, standby Fire Service, Paramedics, First Aiders.
17. Adequate Fire Fighting and First Aid facilities for their staff and customers.
18. A clear Emergency Plan, whereby everyone involved knows what to do in the event of an emergency.
19. Notifying interested parties such as neighbours, livestock owners, hospitals, care homes, etc of the display taking place.
20. Regular communication with Rock-It leading up to the display, especially for any changes to the venue or firing site.

The Client is responsible for the following:

21. Regular communication with Rock-It leading up to the display, especially for any changes to the venue, firing site or display time.
22. Obtaining permission from the Venue that the services Rock-It are being booked to provide are permitted, prior to making a booking with Rock-It. If a booking is made and Rock-It subsequently find the Venue does not permit the services that have been booked, the booking will be cancelled and deposit not refunded.
23. A deposit of 25% of the total display cost to be paid at the time of booking. Non-payment of the deposit at the time of booking will result in the booking being cancelled.
24. Payment of the remaining balance no later than 28 days before the display. Non-payment of the remaining balance by this date will result in the booking being cancelled.
25. Rock-It are entitled to recover any costs associated with the cancellation of a booking/display:
 - i. The 25% deposit is non-refundable.
 - ii. For cancellations 28 days or less before the display, there will be no refund given.
 - iii. For cancellation on the day of the display, there will be no refund given.
 - iv. In the case of severe adverse weather, Rock-It will always endeavour to reach a mutual agreement where the display cannot go ahead. Rock-It cannot however be held responsible for cancellation due to the weather, or other circumstances beyond their control. It is possible to obtain Events Cancellation Insurance independently. Fireworks are weatherproofed as part of the setting up routine, so displays are able to still go ahead in the vast majority of cases should it rain. A display has never been unable to be fired to date as a result of the weather.
 - v. Rock-It can delay, stop or cancel a display if safety is at risk. The Display Operator can make this decision, which is final. Rock-It cannot accept liability for delays to a display due to changes needing to be made as a result of safety concerns.
 - vi. Rock-It are entitled to recover any costs associated with the firing of a display being delayed by the Client.
26. Any Sparklers ordered will be supplied at the venue on the event date. At this point the Client assumes all responsibility for these, Rock-It cannot be held responsible for any damage or injury.

Additional Terms and Conditions due to Covid-19:

27. The responsibility for the event complying with all Covid-19 rules and regulations lies with the Client as the Event Organiser. Rock-It are a contractor providing their services, and therefore accept no liability.
28. If the event cannot go ahead due to Government restrictions or a local lockdown:
 - i. If the event is postponed, Rock-It will still provide your display on the rearranged date.
 - ii. If the event is postponed, but Rock-It are unavailable on the rearranged date, Rock-It will issue a full refund.
 - iii. If the choice is made to cancel the event instead of postponing, the usual Terms and Conditions (point 25 above) will apply.
29. If the event is able to go ahead but instead it is chosen to:
 - i. postpone, Rock-It will still provide the display on the rearranged date.
 - ii. postpone, but Rock-It are unavailable on the rearranged date, the usual Terms and Conditions (point 25 above) will apply.
 - iii. cancel, the usual Terms and Conditions (point 25 above) will apply.

Breach of these Terms and Conditions may result in the cancellation of the booking or delaying of the display.