



# Firework Display Terms & Conditions

Rock-It Firework Displays

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**Rock-It Firework Displays will be required to provide, and are responsible for the following:**

1. A Site Visit and Risk Assessments, as per our working policies.
2. Notification to relevant authorities such as the Police, CAA, Coastguard, etc as appropriate.
3. Firework display design, programming, preparation, setup and firing. In the highly unlikely event of a technical failure, every attempt will be made to still fire your display.
4. All transportation of fireworks, equipment and materials for the display to the venue.
5. At times where safety might be at risk, we reserve the right to substitute certain firework items or make amendments to a display - for example due to high winds.
6. Lighting and laser show design, programming and rigging, for such displays.
7. Soundtrack production, choreography and broadcast via PA, for such displays.
8. Display Operator and appropriate team.
9. Clearing of the site. Fireworks by their manufacture do leave small fragments of debris, which despite our best efforts cannot all be removed. The majority of this material is biodegradable. Please note we cannot guarantee there will be no damage to grass, etc since fireworks often need to be inserted into the ground or staked, and vehicles used to deliver materials. Whilst we will endeavour to minimise this, we cannot accept responsibility for such damage.
10. Public Liability Insurance to the value of £1,000,000. Higher value coverage is available on request. Fireworks by their nature are inherently dangerous and it is possible that despite our best efforts injury to persons present or damage to property could occur.
11. "Low noise displays", where booked by the Client, use purely fireworks categorised by Suppliers as being quieter than regular fireworks. This does not mean they are silent - all fireworks make some noise - but they create alternative effects to the standard loud bangs and whistles.
12. All firework and display timings and durations are approximate, based on manufacturer's guidelines.

**The Venue Manager will be required to provide, and are responsible for the following:**

13. Informing Rock-It Fireworks, during the Preliminary Site Visit, of all and any risks posed by a firework display that are present at the site. For example presence of fuel storage, livestock, etc.
14. Fulfilment of any requirements as highlighted by Rock-It Fireworks during the Preliminary Site Visit and Risk Assessments.
15. Suitable and clearly marked/illuminated emergency exits from the site, and access for emergency vehicles.
16. A crowd safety line to ensure Spectators are safe during the firing of the display, and the Firing Site remaining secure throughout the day.
17. Adequate Safety Marshalls to ensure both Spectators and Crew are safe, and the Firing Site remains secure throughout the day (where necessary).
18. Services of the Police, Standby Fire Service, Paramedics and/or First Aider; if felt appropriate.
19. Adequate Fire Fighting and First Aid facilities for Spectator safety.
20. A clear Emergency Plan, whereby everyone involved knows what to do in the event of an emergency.
21. Notification to interested parties such as neighbours, livestock owners, hospitals, nursing homes, etc of the display taking place.
22. Regular communication leading up to the display, specifically for any changes to the venue or firing site.

**The Client will be required to provide, and are responsible for the following:**

23. Regular communication leading up to the display, specifically for any changes to the venue, firing site or display time.
24. Following the manufacturer's instructions on Sparklers, as well as any given by the Venue. We advise sparklers must be lit one at a time, held at arms length and away from clothing and flammable materials, used only outdoors, not be used by anyone under the age of 5, and placed into cold water once finished burning. We cannot be held responsible for any damage or injury due to Sparklers.
25. Obtaining permission from the Venue that the services Rock-It are being booked to provide are permitted, prior to making a booking with Rock-It. If a booking is made and Rock-It subsequently find the Venue does not permit the services that have been booked, then the booking will be cancelled and the deposit not refunded.
26. A deposit of 25% of the total display cost to be paid at the time of booking. Non-payment of the deposit at the time of booking means the booking will be cancelled.
27. Payment of the remaining balance no later than 28 days before the display. Non-payment of the remaining balance by this deadline will result in the booking being cancelled.
28. Rock-It Firework Displays are entitled to recover any costs associated with the cancellation of a display:
  - i. The 25% deposit is non-refundable.
  - ii. For cancellations 28 days or less before the display, there will be no refund given.
  - iii. For cancellation on the day of the display, there will be no refund given.
  - iv. In the case of severe adverse weather, we will always endeavour to reach a mutual agreement where the display cannot go ahead. We cannot however be held responsible for cancellation due to the weather or other circumstances beyond our control. It is possible to obtain Events Cancellation Insurance independently.
  - v. Rock-It can delay, stop or cancel a display if safety is at risk. The Display Operator can make this decision, which is final. We cannot accept liability for delays to a display due to changes needing to be made as a result of safety concerns.
  - vi. Rock-It are entitled to recover any costs associated with the firing of a display being delayed by the Client.

**Breach of or not fulfilling these terms and conditions will result in the possible delaying or cancellation of your booking and service. We must stress that we have never had to cancel a service to date.**