



# Display Booking Terms and Conditions

Rock-It Firework Displays  
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@RockItFireworks

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**Rock-It Firework Displays will be required to provide, and are responsible for the following:**

1. A Site Visit and Risk Assessments, as per our working policies.
2. Notification to relevant authorities such as the Police, CAA, Coastguard, etc as appropriate.
4. Firework display design, programming, preparation, setup and firing. In the highly unlikely event of a technical failure, every attempt will be made to still fire your display.
3. All transportation of fireworks, equipment and materials for the display to the venue.
5. At times where safety might be at risk, we reserve the right to substitute certain firework items or make amendments to a display - for example due to high winds.
6. Lighting and laser show design, programming and rigging, for such displays.
7. Soundtrack production, choreography and broadcast via PA, for such displays.
8. Display Operator and appropriate team.
9. Clearing of the site. Fireworks by their manufacture do leave small fragments of debris, which despite our best efforts cannot all be removed. The majority of this material is biodegradable. Please note we cannot guarantee there will be no damage to grass, etc since fireworks often need to be inserted into the ground or staked, and vehicles used to deliver materials. Whilst we will endeavour to minimise this, we cannot accept responsibility for such damage.
10. Public Liability Insurance to the value of £1,000,000. Higher value coverage is available on request. Fireworks by their nature are inherently dangerous and it is possible that despite our best efforts injury to persons present or damage to property could occur.
11. "Low noise displays", where booked by the Client, use purely fireworks categorised by Suppliers as being quieter than regular fireworks. This does not mean they are silent - all fireworks make some noise - but they create alternative effects to the standard loud bangs and whistles.

**The Venue Manager will be required to provide, and are responsible for the following:**

12. Informing Rock-It Fireworks, during the Preliminary Site Visit, of all and any risks posed by a firework display that are present at the site. For example presence of fuel storage, livestock, etc.
13. Fulfilment of any requirements as highlighted by Rock-It Fireworks during the Preliminary Site Visit and Risk Assessments.
14. Suitable and clearly marked/illuminated emergency exits from the site, and access for emergency vehicles.
15. A crowd safety line to ensure Spectators are safe during the firing of the display, and the Firing Site remaining secure throughout the day.
16. Adequate Safety Marshalls to ensure both Spectators and Crew are safe, and the Firing Site remains secure throughout the day (where necessary).
17. Services of the Police, Standby Fire Service, Paramedics and/or First Aider; if felt appropriate.
18. Adequate Fire Fighting and First Aid facilities for Spectator safety.
19. A clear Emergency Plan, whereby everyone involved knows what to do in the event of an emergency.
20. Notification to interested parties such as neighbours, livestock owners, hospitals, nursing homes, etc of the display taking place.
21. Seeking permission to fire a display from the proposed site.
22. Regular communication leading up to the display, specifically for any changes to the venue or firing site.

**The Client will be required to provide, and are responsible for the following:**

23. Regular communication leading up to the display, specifically for any changes to the venue or firing site.
24. Following the manufacturer's instructions on Sparklers. We also recommend sparklers must be lit one at a time, held at arms length and away from clothing and flammable materials, used outdoors only, not be used by anyone under the age of 5, and placed into cold water once finished burning. We cannot be held responsible for any damage or injury due to sparklers.
25. A deposit of 25% of the total display cost at the time of booking, with the remaining balance then due no later than 10 calendar days before the display. The display cost is that on the Invoice document. Non payment will result in the display not being fired.
26. Rock-It Firework Displays are entitled to recover any costs associated with the cancellation of a display:
  - i. For cancellations made prior to Rock-It conducting their site visit, the deposit will be fully refunded. The deposit will not be refunded once Rock-It have completed their site visit.
  - ii. For cancellations 30 days or less before the display, the deposit will not be refunded but 50% of the remaining paid balance will be refunded.
  - iii. For cancellation on the day of the display, there will be no refund given.
  - iv. In the case of adverse weather, we will always endeavour to reach a mutual agreement where the display cannot go ahead. We cannot however be held responsible for cancellation due to the weather or other circumstances beyond our control. It is possible to obtain Events Cancellation Insurance independently.
  - v. Rock-It will only ever delay, stop or cancel a display if safety is at risk. The Display Operator can make this decision, which is final. We cannot accept liability for delays to a display due to changes needing to be made as a result of safety concerns.
27. Rock-It Firework Displays are entitled to recover any costs associated with the firing of a display being delayed by the Client.